

Grievance and Complaints Committee

Update as of September 15th/2010

- The grievance committee met on April 29th, 2010 and again on June 16th to go over, in some detail, the grievances and complaints that have been resolved or have arisen since late last year and during the first half of 2010;
- No motions or votes were required and the following information is the summary of the items discussed.
- 1. Complaints active: **8**
Complaints opened/closed (since last report): Added: 2
- 2. Grievances active: **5** (Including one (1) Human Rights Tribunal Case)
Grievances closed (since last report): Closed: 1
- 3. Unassigned complaints (Member wishes confidentiality, for the time being, official complaint is possibly pending) = **5**

Other Activity

- Development of TEAM Workplace Representative handbook and training plan underway;
- Labour – Management meeting was held June 18th to discuss the future use of the “IT” pay grades – (Appendix “D”), TEAM requested the meeting. Waiting on information from company regarding the request. TEAM has requested a status report on the items discussed;
- Labour – Management meeting held September 9th to discuss matters of mutual concern with representatives from MTS HR and LR. Meetings of this type will now be held quarterly, progress was made on a variety of fronts mainly in the area of the company reporting to TEAM postings, lateral transfers, temporary appointments etc.